

Community support amid coronavirus concerns

In response to growing concern about community spread of coronavirus (COVID-19), Alameda Family Services is taking responsible actions to protect the health and wellness of our staff, clients and communities.

In order to reduce risk of exposure to the virus:

- We are in the process of closing all centers and sites as of today, March 16, and anticipate that they will remain closed through April 7 and possibly longer.
- We will be offering counseling and case management services by phone to clients and families.
- We will also be providing a [warm line](#) to assist clients and the general public access resources and obtain mental health support as needed.
- Alameda Family Services staff will limit non-essential travel; participation in events and meetings may be conducted by phone or videoconference until further notice.

We continue to actively monitor the current environment for coronavirus-related risks and will prepare according to guidelines from the [City and County of Alameda](#), [State of California](#), [Federal Government](#), [Centers for Disease Control and Prevention](#) and the [World Health Organization](#).

We are committed to supporting the City and County of Alameda. Please contact our office at (510) 629-6300 or email the Executive Director, Katherine Schwartz, at Kschwartz@alamedafs.org with any concerns or questions.

We wish you good health and will keep you updated with any changes or other announcements. Please check the Alameda Family Services website for news and updates.

If you or someone you know needs assistance accessing community resources please call our Family Support Center at: (510) 459-6134.

If you or someone you know needs emotional support please call our clinic: (510) 629-6210.

We will return your call within a few hours.

Crisis Support (800) 309-2131 24/7
Text Support 20121 from 4:00 PM to 11:00 PM